



# U.S. Secret Service Information Technology

## Information Technology Cyber Security Program

The IT Cyber Security Program consists of two separate branches: Security Architecture and Security Operations. The IT Cyber Security Program is responsible for the operational protection, confidentiality, integrity, and availability of data and systems across the USSS Enterprise. The scope of IT Cyber Security Program extends to communications and information technologies supported by the Office of the CIO and its programs, both classified and unclassified. The objective of USSS IT Cyber Security activities is to assist with providing the USSS a secure communications and information processing environment in which to conduct its protective and investigative missions. This Program operationally initiates and enforces USSS, DHS CIO, and CISO IT security policies in a manner consistent with other Federal IT security mandates. This Program also assists in the establishment and implementation of procedures, plans, and practices to ensure USSS information is protected from cyber threats, both internal and external to the agency. The Chief of the IT Cyber Security Program directly supervises the day-to-day work of the Security Architecture Branch and the Security Operations Branch.



## Information Technology Governance and Accountability Program

The IT Governance and Accountability Program drives informed decision making, rooted in policy, to achieve cost savings and effectiveness, maximize investment value, and optimize IT support for the USSS end user in coordination with the USSS Component Acquisition Executive and the USSS Chief Financial Officer. The IT Governance and Accountability Program defines IT policy and establishes the governance for all USSS IT programs and projects by providing mechanisms to oversee the use of IT and render value to the USSS, while managing risks. The IT Governance and Accountability Program assists to define the USSS IT strategy and oversee all USSS IT investments, ensuring structure is implemented to align USSS IT with verified business needs. The IT Governance and Accountability Program consists of two branches: the Enterprise and Mission Support Branch and the IT Investment Management Branch. The scope of the IT Governance and Accountability Program encompasses all USSS IT investments. The IT Governance and Accountability Program operates in accordance with mandates, directives, and standard operating procedures issued by DHS in adherence to proven IT investment management methodology. The IT Governance and Accountability Program promotes adherence to USSS IT policy, guidance, and direction established by the USSS CIO. It ensures the establishment and implementation of procedures, plans, and practices for USSS IT investments aligning with the overall USSS IT strategy, as well as the DHS IT strategy.







## Information Technology Operations Program

The Information Technology Operations (ITO) Program is responsible for managing, oversight and providing mission critical IT support across the workforce of the entire enterprise in support of the USSS protective and investigative missions through the implementation of proven IT capabilities and applications. The ITO plans; designs, develops or acquires; and then implements; operates; and manages IT solutions, to include radio and hardline and wireless voice telephony communications. ITO provides constant technological capability with on-site communications, cellular, and computer support for the investigative mission and during all protective events, to include National Special Security Events.

ITO is structured into six branches consisting of: Applications Development; Radio-Wireless and Voice Communications; IT Customer Solutions; IT Architectural-Network Infrastructure; Joint Operations Center (JOC)/Classified Operations, and the Network Operations Security Center. The ITO Program is supervised by a Special Agent in Charge, who reports directly to the Chief Information Officer for the United States Secret Service.

## Information Technology Program Management Program

The IT Program Management Program provides oversight, control, and management for all USSS IT programs and projects using standard, consistent, and efficient procedures to document new and evolving projects and programs, to provide acquisition and program management support to program managers, to deliver systems engineering and quality assurance support, and to offer program control and integration into production and logistics oversight through the life-cycle of IT programs.

The IT Program Management Program consists of five branches: IT Budget and Financial Management; Logistics; Program Control; Project Management; and Systems Engineering. These five areas provide support services to the remaining Programs functioning within the Office of the CIO, and the five are capable of disciplined systems development that complies with acquisition policies in delivering successful programs and projects.

